



What Is Intercept?

Intercept is the flexible open source solution to event management. With customer engagement and participation tracking built into the core of Intercept, it offers ILS integrations, single sign-on, event templates, library-card scanning, room reservations and more. Intercept is more robust and customizable than off-the-shelf solutions like Evanced and Library Market.

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Capabilities

Free & open-source

Customizable & extensible

Granular roles and permissions

New features released monthly



Room Reservations

- Manage rooms across multiple locations
- Staff & customer room reservations
- Staff use only rooms
- Automatically reserve rooms when events are created
- Bulk-edit & approve room reservations
- Click-and-drag calendar for room reservations
- Manage & require certification for specific rooms
- Require approval for specific rooms
- Customer reservation limits
- Manage location hours & temporary closings



Equipment Reservations

- Manage staff equipment reservations
- Bulk-edit equipment reservations



ILS Integration

- Sync user accounts & preferences
- Out-of-the-box Polaris support
- API for custom integrations



Event Management

- Event series support
- Event templates
- Dashboard with stats, registration & attendance
- Export attendee & registration stats
- One-time & recurring events
- Event creation
- Event kiosk check-in
- Track event registration and attendance
- Categorize events by type and target audience
- SMS & email event notifications
- Record staff & customer feedback



Customer-Facing

- Intelligent user history
- Mobile event self-check in
- Event reminders
- Event recommendations based on customer activity
- Online room reservations
- Event registration
- Save events
- Provide feedback on events
- Ability to cancel your events and room reservations